# Motivational Ratings

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#### Motivation: Ratings whose goal is to incentivize (moral hazard).

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**Objective**: To understand the structure of optimal ratings.

I have no time to compare existing ones.

Unknown skill  $\theta$ Private effort A Forward-looking

Agent



#### Competitive Rational expectations







### Transparency: Career Concerns without Ratings

(a variation on Holmström, 1999)

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Flow output:  $dX_t \in \mathbf{R}$ ; commonly observed (price =1).

Additional information:  $d\mathbf{S}_t \in \mathbf{R}^{K-1}$ ; commonly observed.

### Ability Process:

$$\mathrm{d}\theta_t = -\theta_t \mathrm{d}t + \gamma \mathrm{d}W_t^\theta,$$

with  $\theta_0 \sim \mathcal{N}(0, \gamma^2/2)$ ,  $\gamma > 0$ , and  $W^{\theta}$  a standard B.M.

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Output Process:

$$\mathrm{d}X_t = (A_t + \theta_t)\mathrm{d}t + \sigma_1\mathrm{d}W_{1,t},$$

with  $X_0=$  0,  $\sigma_1>$  0, and  $W_1$  a standard B.M. ( $W_1\perp W^{ heta}$ ).

Signal Processes,  $k = 2, \ldots, K$ :

$$\mathrm{d}S_{k,t} = (\alpha_k A_t + \beta_k \theta_t) \mathrm{d}t + \sigma_k \mathrm{d}W_{k,t},$$

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We also write  $S_1 \coloneqq X$ .

# Learning

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An asterisk (*e.g.*,  $E^*$ ) refers to the law of  $\theta$  under expected effort. Operators without it (*e.g.*, E) refer to the law under true effort.

$$\mu_t = \mathbf{E}^*[\theta_t \mid \mathcal{F}_t] = \int_{s \le t} e^{-\kappa(t-s)} \sum_{k=1}^K \frac{\beta_k}{\sigma_k^2} (\mathsf{d}S_{k,s} - \alpha_k A_s^* \mathsf{d}s),$$

where

$$\kappa \coloneqq \sqrt{1 + \gamma^2 \sum_{k=1}^{K} \frac{\beta_k^2}{\sigma_k^2}}.$$

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$$\kappa \coloneqq \sqrt{1 + \gamma^2 \sum_{k=1}^{K} \frac{\beta_k^2}{\sigma_k^2}}.$$

The belief depreciates at rate  $\kappa$ .

**Given** a (cumulative) transfer process  $\pi$ , realized payoffs are:

$$\begin{array}{rcl} \mathsf{Market:} & \int_0^\infty e^{-rt} (\ \mathsf{d} X_t & - & \mathsf{d} \pi_t \ ), \\ \mathsf{Agent:} & \int_0^\infty e^{-rt} (\ \mathsf{d} \pi_t & - & c(A_t) \mathsf{d} t \ ), \end{array}$$

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where the discount rate is r > 0, and c(0) = c'(0) = 0 and c'' > 0.

Recall that  $\mathbf{E}[dX_t] = A_t dt$ .

Hence, **efficiency** requires  $c'(A_t) = 1 \ \forall t$ .

An <u>equilibrium</u> is  $(A, \Pi)$ , with  $A_t = A(t)$ ,  $\pi_t = \Pi(t, \mathcal{F}_t)$ , s.t. 1. (0-profit)

$$\pi_{\tau} = \int_0^{\tau} \mathbf{E}^* [A_t^* + \theta_t \mid \mathcal{F}_t] \mathrm{d}t, \qquad \forall \tau.$$

2. (Optimal effort)

$$A\inrg\max_{\widetilde{A}} {f E}\left[\int_0^\infty e^{-rt}({
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Hence, the agent maximizes over  $\mathcal{A}$ :

$$\mathsf{E}\left[\int_0^\infty e^{-rt}(\mu_t-c(A_t))\mathsf{d} t\right],$$

where  $\mu_t = \mathbf{E}^*[\theta_t \mid \mathcal{F}_t]$  is computed given the optimal  $A^*$ .

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Lemma. The unique equilibrium effort is given by

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$$m_{\beta} \coloneqq \sum_{k=1}^{K} \frac{\beta_k^2}{\sigma_k^2}, \quad m_{\alpha\beta} \coloneqq \sum_{k=1}^{K} \frac{\alpha_k \beta_k}{\sigma_k^2} \ (\geq 0).$$

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## Taking Stock

Career concerns arise because the market cannot disentangle:

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What is?

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So she wants to "pick  $\mathcal{F}$ " so that the argmax is largest.

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## Rating Systems

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Given time, will focus on exclusive systems.

## Rating Processes

A rating process is defined as a vector-valued process  $\mathbf{Y}$  s.t.

- 1. For all t,  $\mathbf{Y}_t$  is measurable wrt.  $\mathcal{G}_t$ .
- 2. For all  $\Delta$ ,  $(\mathbf{Y}_t, \mathbf{S}_t \mathbf{S}_{t-\Delta})$  is normal and stationary.
- 3. The map  $\Delta \mapsto \mathbf{Cov}[\mathbf{Y}_t, \mathbf{S}_{t-\Delta}]$  is piecewise  $C^1$ .
- 4. The mean rating is zero:  $\mathbf{E}^*[\mathbf{Y}_t] = 0$ .

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Exponential smoothing. (Business Week's b-school ranking.)

$$Y_t = \int_{-\infty}^t e^{-a(t-s)} \mathrm{d}X_s.$$

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Methods that Don't:

Coarse ratings.

Exclusion from the rating system after underperformance.

$$\begin{array}{cccc} \cdots & \mathrm{d}X_s & \cdots & \mathrm{d}X_{t-\mathrm{d}t} \\ & \vdots & & \vdots \\ \cdots & \mathrm{d}S_{k,s} & \cdots & \mathrm{d}S_{k,t-\mathrm{d}t} \\ & \vdots & & \vdots \\ \cdots & \mathrm{d}S_{K,s} & \cdots & \mathrm{d}S_{K,t-\mathrm{d}t} \end{array} \begin{array}{c} \mathrm{d}X_t \\ \vdots \\ \mathrm{d}S_{k,t} \\ \vdots \\ \mathrm{d}S_{K,t} \end{array}$$

$$\begin{array}{c} \cdots \\ dX_{s} \\ \vdots \\ \cdots \\ dS_{k,s} \\ \vdots \\ \cdots \\ dS_{k,t-dt} \\ dS_{k,t-dt} \\ \vdots \\ dS_{K,t-dt} \\ dS_{K,t} \\ \vdots \\ dS_{K,t-dt} \\ dS_{K,t} \\ \end{array}$$

$$\cdots dX_{s} \cdots dX_{t-dt} \left( dX_{t} \right)^{u_{1}(0)}$$

$$\vdots \qquad \vdots \qquad \vdots \qquad \vdots \qquad \\ u_{k}(t-s) \\ \cdots dS_{k,s} \cdots dS_{k,t-dt} dS_{k,t} \\ \vdots \qquad \vdots \qquad \vdots \qquad \\ \cdots dS_{K,s} \cdots dS_{K,t-dt} dS_{K,t}$$

#### Lemma.

Fix a rating process  $\mathbf{Y}$ . Given a conjectured effort level  $A^*$ , there exist vector-valued functions  $\mathbf{u}_k$ ,  $k = 1, \dots, K$ , such that, for all t,

$$\mathbf{Y}_t = \sum_{k=1}^K \int_{-\infty}^t \mathbf{u}_k (t-s) (\mathrm{d}S_{k,s} - \alpha_k A^* \mathrm{d}s).$$

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# The Optimal Rating System

The unique optimal confidential rating system is

$$u_k(t) = d_k \frac{\sqrt{r}}{\lambda} e^{-rt} + \frac{\beta_k}{\sigma_k^2} e^{-\kappa t}$$

Here,

$$d_k := (\kappa^2 - r^2) m_\beta rac{lpha_k}{\sigma_k^2} - (\kappa^2 - 1) m_{lpha eta} rac{eta_k}{\sigma_k^2},$$

#### with

$$\begin{split} \lambda &:= (\kappa - 1)\sqrt{r}(1 + r)m_{\alpha\beta} + (\kappa - r)\sqrt{\Delta}, \\ \Delta &:= (\kappa + r)^2(m_{\alpha}m_{\beta} - m_{\alpha\beta}^2) + (1 + r)^2m_{\alpha\beta}^2, \quad m_{\alpha} := \sum_{k=1}^{K}\frac{\alpha_k^2}{\sigma_k^2}. \end{split}$$

That is,

$$Y_t = \int_{-\infty}^t \sum_{k=1}^K \Big( d_k \frac{\sqrt{r}}{\lambda} e^{-r(t-s)} + \frac{\beta_k}{\sigma_k^2} e^{-\kappa(t-s)} \Big) (\mathrm{d}S_{k,s} - \alpha_k A^* \mathrm{d}s).$$

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#### The system is a mixture of two exponential smoothing systems.

The rating can be written as a **two-state** Markov system:

One state is the rating  $Y_t$ .

The other is the intermediary's belief  $\nu_t := \mathbf{E}^*[\theta_t \mid \mathcal{G}_t]$ .

The rating can be written as a **two-state** Markov system:

One state is the rating  $Y_t$ .

The other is the intermediary's belief  $\nu_t := \mathbf{E}^*[\theta_t \mid \mathcal{G}_t]$ .

Laws of motion:

$$d\nu_{t} = -\kappa\nu_{t}dt + \frac{\gamma^{2}}{\kappa+1}\sum_{k}\frac{\beta_{k}}{\sigma_{k}^{2}}(dS_{k,t} - \alpha_{k}A^{*}dt),$$
  
$$dY_{t} = -\left[rY_{t} - \frac{(\kappa+1)(r-\kappa)}{\gamma^{2}}\nu_{t}\right]dt$$
  
$$+ \frac{\sqrt{r}}{\lambda}\sum_{k}\left(d_{k} + \frac{\beta_{k}}{\sigma_{k}^{2}}\right)(dS_{k,t} - \alpha_{k}A^{*}dt).$$









In other words:

The intermediary's belief isn't a summary statistic for the rating given  $\{\mathbf{S}_s\}_{s < t}$ . Neither is the "last" rating, given the innovation.



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The intermediary's belief isn't a summary statistic for the rating given  $\{\mathbf{S}_s\}_{s \le t}$ . Neither is the "last" rating, given the innovation. The rating process Y isn't Markov. The pair  $(\nu, Y)$  is.

## Reality Check

Ratings are not Markov: widely documented for credit rating.

Altman and Kao (1992), Carty and Fons (1993), Altman (1998), Nickell et al. (2000), Bangia et al. (2002), Lando and Skødeberg (2002), Hamilton and Cantor (2004), etc.
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Mixture rating models: shown to explain economic differences.

Two-state: Frydman and Schuerman (2008); HMM: Giampieri et al. (2005); Rating momentum: Stefanescu et al. (2006).

## Implication: Benchmarking

As an example, suppose signals all have the same parameters:

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So the incentive state isn't always added. It may be subtracted.

This is the common weight  $u_k(t)$  given to past signals.



















Benchmarking: Prior-year performance widely used for incentives.

When standards are based on prior-year performance, managers might avoid unusually positive performance outcomes, since good current performance is penalized in the next period through an increased standard. —Murphy, 2001.

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#### Lemma.

A rating process Y is proportional to a public rating system belief iff

$$\operatorname{Corr}[Y_{t+\Delta}, Y_t] = \operatorname{Corr}[\theta_{t+\Delta}, \theta_t]$$
 for all  $\Delta \geq 0$ .

The unique optimal **public** rating system is

$$u_k(t) = \widetilde{d}_k rac{\sqrt{r}}{\lambda} e^{-\sqrt{r}t} + rac{eta_k}{\sigma_k^2} e^{-\kappa t}.$$

$$\widetilde{d}_k := \frac{\kappa - \sqrt{r}}{\kappa - r} d_k + \lambda \frac{\sqrt{r} - 1}{\kappa - r} \frac{\beta_k}{\sigma_k^2}$$

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$$=\widetilde{d}_k\frac{\sqrt{r}}{\lambda}\exp(-1^{1/2}r^{1/2}t)+\frac{\beta_k}{\sigma_k^2}e^{-\kappa t},$$

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#### In common:

#### Differences:

A two-state rating system.

One state is the belief.

No signal gets discarded.

Benchmarking can arise.

Impulse response is the harmonic mean between the discount rate and the rate of mean-reversion.

With homogeneous signals,  $\tilde{d}_k = 0$ : transparency is best.

## Some of the Technical Difficulties

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$$\int_a^b \int_c^d H(x, y, u(x, y), u_x(x, y), u_y(x, y)) dx dy.$$

Here, each  $u_k$  is function of a single variable (time), so

$$\int_a^b \int_c^d H(x, y, u(x), u(y), u'(x), u'(y)) \mathrm{d}x \mathrm{d}y,$$

or more precisely, a time-delayed problem such as

$$\int_a^b \int_c^d \int_e^f H(x,y,u(x),u(y+t),u'(x),u'(y+t))dxdydt.$$

In addition, in the public case, we have a continuum of constraints:

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We guess some  $\lambda(\Delta)$  and replace the constraints with (roughly)

$$\int_{\Delta \ge 0} \lambda(\Delta) \left( \mathsf{Corr}[Y_{t+\Delta}, Y_t] - e^{-\Delta} \right) \mathrm{d}\Delta = 0,$$

and solve the isoperimetric problem.

We check ex post that all constraints are satisfied.

Hence, we have a minimization problem of the type

$$L(\mathbf{u}) \coloneqq \mathbf{u} \mapsto F(\mathbf{u}) + \lambda G(\mathbf{u}).$$

Standard sufficiency theorems (e.g., fields of extremals) don't apply.

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It's a bit more complicated here, but same idea. We guess a constant H s.t. L + H is "nice," *e.g.*, in the scalar case, for all u,

$$L(u) + H = \int_0^\infty h(y) \left(\int_0^\infty k(y,t)u(t)dt\right)^2 dy$$

for some  $h:\mathbb{R}_+ o\mathbb{R}_+,k:\mathbb{R}_+^2 o\mathbb{R}$  such that, for all y,

$$\int_0^\infty k(y,t)u(t)\mathrm{d}t=0\Rightarrow u\propto u^*.$$

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## Exclusive vs. Non-Exclusive Information

Suppose some (not all) signals are openly available to the market.

#### In common:

New features: (With homogeneous signals)

A two-state rating system.

Private:

$$u_k = \hat{d}_k e^{-rt} + \frac{\beta_k}{\sigma_k^2} e^{-\kappa t}$$

Public:

$$u_k = \check{d}_k e^{-\delta t} + \frac{\beta_k}{\sigma_k^2} e^{-\kappa t}$$

Better informed market.

Public information and ratings can be substitutes.
Should we take all these formulas seriously?

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Insisting on transparency or even publicness isn't optimal.

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Probably not. But they illustrate possibilities:

Insisting on transparency or even publicness isn't optimal.

And, more surprisingly:

Markovian rating systems aren't either.

Benchmarking can be.

#### How do Different Signals get Weighted?

The confidential process can be rewritten as

$$u_k(t) = \frac{\beta_k}{\sigma_k^2} \left[ \left( (\kappa^2 - r^2) \frac{\alpha_k}{\beta_k} - (\kappa^2 - 1) \frac{m_{\alpha\beta}}{m_{\beta}} \right) \frac{\sqrt{r} m_{\beta}}{\lambda} e^{-rt} + e^{-\kappa t} \right]$$

Fixing the SNR  $\frac{\beta_k}{\sigma_k^2}$ , signals are ordered according to the ratio  $\frac{\alpha_k}{\beta_k}$ : the higher the ratio, the larger the weight (whether positive or not).

Consider the following example with K = 2:

$$\beta = \beta_1 > \mathbf{0}, \alpha_1 = \mathbf{0}, \quad \alpha = \alpha_2 > \mathbf{0}, \beta_2 = \mathbf{0},$$

and  $\sigma_1 = \sigma_2$ .

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and  $\sigma_1 = \sigma_2$ . Take the family of rating systems:

$$u_1(t) = \frac{\beta}{\sigma^2} e^{-\kappa t}, \quad u_2(t) = c \frac{\beta}{\sigma^2} \sqrt{\delta} e^{-\delta t},$$

with parameters  $c \in \mathbb{R}, \delta > 0$ .

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### Multi-Dimensional Actions

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with cost  $c(a_1, a_2) = c \cdot (a_1^2 + a_2^2)$ . The best confidential system is

$$u_1(t)=rac{\sqrt{r}}{\sigma_1}e^{-rt},\quad u_2(t)=rac{e^{-\kappa t}}{\sigma_2^2},$$

and effort

$$c'(a_1)=rac{\kappa-1}{4\sqrt{r}\sigma_1},\quad c'(a_2)=rac{\kappa-1}{2(r+\kappa)\sigma_2^2}.$$

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Variance non-monotone in r.



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When mean-reversion tends to 0:

Effort converges to a finite limit; no transparency.